

# Zimbra Collaboration Suite

## General

### Q. What are the different editions of Zimbra Collaboration Suite?

A. Zimbra has a free Open Source Edition, as well as commercial Network Edition. Additionally, Zimbra also provides a separate product called the Zimbra Appliance, which is a virtual appliance version of Zimbra Collaboration Suite. You can refer to the product editions comparison chart at [http://www.zimbra.com/products/compare\\_products.html](http://www.zimbra.com/products/compare_products.html) to get more detail or please contact a Zimbra sales person. "ZCS 7.0" refers to the Open Source and Network Editions.

### Q. What is new in ZCS 7.0?

A. There are many enhancements to ZCS 7.0 for the end-user and the administrator. End-users can easily schedule meetings, find available resources and efficiently manage and self-recover deleted emails. In ZCS 7.0, we have also introduced versioning in the briefcase with document & file check-in and check-out capabilities that enable users to collaborate effectively and track the evolution of a document or revert back to older versions.

For the administrator, we have extended the SDK for server provisioning, provided visibility into available licenses to ensure compliance and support for third-party integrations such as WebEx, Twitter and LinkedIn.

Please refer to *What's New in Zimbra Collaboration Suite 7.0* for a list of the enhancements, and the *Zimbra Collaboration Suite 7.0 Network Edition Release Notes* for detailed technical information.

### Q. What operating systems can support ZCS 7.0?

A. ZCS 7.0 is supported on a wide variety of Linux operating systems, including Red Hat Enterprise Linux, SUSE Linux Enterprise Server and Ubuntu. Please refer to the *Zimbra Collaboration Suite 7.0 System Requirements Guide* for specific versions and an up-to-date list for each product edition.

### Q. What browsers are supported for the Zimbra Web Client?

A. ZCS 7.0 can be accessed via a Web browser using the Zimbra Web Client (ZWC). ZWC is available in two versions: Advanced and Standard.

ZWC Advanced is the AJAX-based client that provides the richest and most robust experience. ZWC Standard is the HTML-based client that provides an alternative for older browsers or slower internet connections.

The Web Clients in ZCS 7.0 support Firefox, Safari, Internet Explorer and Chrome. Please refer to the *Zimbra Collaboration Suite 7.0 System Requirements Guide* for specific versions and an up-to-date list.

### Q. What platforms are being deprecated with the release of ZCS 7.0?

A. With the release of ZCS 7.0, ZCS will no longer support Red Hat Enterprise Linux 4 Server (32-bit), SLES 10 (32-bit) and Mac OS X 10.4 "Tiger" (32-bit). Please refer to the *Zimbra Collaboration Suite 7.0 System Requirements Guide* for the up-to-date list. ZCS 7.0 will also only support Internet Explorer 6 on Zimbra Web Client Standard.

### Q. Is ZCS 7.0 available to customers worldwide?

A. Yes. The Zimbra Web Client and Zimbra Administration Console are available in Arabic, Chinese (Simplified and Traditional), Danish, Dutch, English (UK, AU, US), French, German, Hindi, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish and Turkish.

The Zimbra Web Client Online Help is available in English, German, Spanish, French, Japanese, Dutch, Italian, Brazilian Portuguese, Russian, Chinese and HK Chinese.

The Zimbra Administration Console Online Help is available in English.

Please refer to *What's New in Zimbra Collaboration Suite 7.0* for a complete list of the supported languages for each product component.

### Q. Can I have some accounts running ZCS Network Edition Professional and then most of my accounts running Standard in my installation?

A. Yes. You can manage the different features enabled by Professional or Standard by using "Class of Service" in the Zimbra Administration Console or using the Zimbra Command Line Interface (CLI) to enable different features for different users or groups of users. With ZCS 7.0, administrators now have the ability to see how many Professional versus Standard features are enabled to ensure compliance. Service providers can also define their own COS, but should contact VMware Sales for details on the pricing of the resale model.

## Upgrade

### Q. I am running an older version of ZCS, how do I upgrade to ZCS 7.0?

A. To upgrade from 5.0.x or 6.0.x to 7.0.x, download the latest ZCS 7.0 and run the upgrade. Please refer to the *Zimbra Collaboration Suite 7.0 Network Edition Release Notes* for more information.

**Q. I am running ZCS Open Source Edition, can I upgrade to ZCS Network Edition?**

A. Yes. You will need to purchase a ZCS Network Edition license and follow the upgrade process. Please refer to the *Zimbra Collaboration Suite 7.0 Network Edition Release Notes* for more information.

**Licensing****Q. How do I get a free trial of the ZCS Network Edition?**

A. You can go to Zimbra.com and download a trial license key for the Open Source or Network edition. Visit <http://www.zimbra.com/products/>, click on the "Learn More" link for the edition you would like to try, and click on the "Download Free Trial" link.

**Q. What happens when my Network Edition 60-day trial license expires?**

A. When your trial license expires, your basic ZCS features will still be working, but the following occurs:

- You can no longer add new user accounts,
- Zimbra Mobile will be disabled,
- Zimbra Outlook & iSync Connectors will be disabled and
- Administrators will see an alert message when they log into the Zimbra Administration Console

Of course, if you're not ready to purchase the Network Edition but like Zimbra, you can always revert the Trial to the Open Source Edition. You will lose all the Network Edition benefits, but your data will still be intact and you will have all the basic features.

**Q. Is there a new license key activation process in ZCS 7.0?**

A. Yes. All Network Edition installs now require license activation. New installs will have a 10-day grace period from the license issue date before requiring activation.

Upgraded ZCS versions require an immediate activation to maintain network feature functionality. Activation can be performed from the Zimbra Administration Console or you can perform a manual activation for systems that do not have external access to the Zimbra license servers. Please refer to the Zimbra Collaboration Suite 7.0 Network Edition Release Notes for more information.

**Documentation****Q. Where can I access product documentation on ZCS 7.0?**

A. Zimbra product documentation is located at <http://www.zimbra.com/support/documentation.html>

**Q. Are there any free or online resources available?**

A. Yes, there are Zimbra forums (<http://www.zimbra.com/forums/>), blogs (<http://blog.zimbra.com/>) and a wiki ([http://wiki.zimbra.com/wiki/Main\\_Page](http://wiki.zimbra.com/wiki/Main_Page)). Please go to [www.zimbra.com](http://www.zimbra.com) to find more information.

